

# HAWTHORN SUITES LAKE BUENA VISTA

## ACCESSIBILITY STATS



### Hawthorn Suites Lake Buena Vista

8303 Palm Parkway  
Lake Buena Vista, Florida  
32836

Tel: (407) 597-5000  
Fax: (407) 597-6000  
reservations@staySky.com

### CAR PARK(ING)

- NO obstacles are present to impede 100% accessibility by guests with mobility or visual difficulties.
- Car Park consists of a flat, evenly paved surface and surrounds resort allowing close and easy access to reception, guestrooms & resort facilities.
- Two parking bays are designated, signed and painted for handicap parking only.



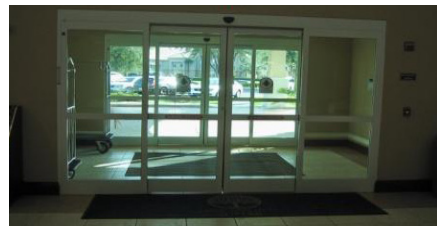
### HOTEL ENTRANCE & GROUNDS

- Main entrance and overall hotel ground of hotel is flat, consistent and even to that of the carpark.
- Entrance has self opening, electronic doors with a 67 inch width allowing easy entrance for wheelchairs.
- Main entrance to hotel is flat, consistent and even to that of the carpark and main entrance, converting from pavement to that of smooth and even surface progressing into that of tile flooring.



### RECEPTION AREA

- Main reception area is consistently flat; tile and carpet. Spacious area, allowing easy movement of a wheelchair or the visual impaired.



### LIFTS

- Lifts easily accommodate wheelchairs and their accessibility.
- 41 ¼ inches - Lift Door Entrance Width:
- 80 ½ inches - Elevator Width (Interior of Lift Cab)
- 56 inches - Elevator Depth (Interior of Lift Cab)
- Controls for lift are positioned for easy accessible by wheelchair bound guests.
- Lifts serve all guestroom floors
- Braille markings are present on the exterior and interior of the lift



### PUBLIC FACILITIES (Restrooms – Toilets)

- Hotel has public restrooms located adjacent to the hotels reception area.
- Designated handicap accessible toilets are available inside the gender specific restrooms; one in women's, and one in gents – one specific stall for each room
- 34 inches – Width of main entrance door to each gender specific restrooms
- 34 inches – Width of entrance door to accessible stall
- Wheelchairs have full access to the front and side of both the toilet and sink



# HAWTHORN SUITES LAKE BUENA VISTA ACCESSIBILITY STATS

## ACCESSIBLE SUITE General Information

- Hotel has a total of eight (8) designated suite adapted for guests with disabilities.
- 6 – Suites are certified as “Adapted for the Disabled” with a bath/shower combo
- 2 – Suites are certified as “Adapted for the Disabled” with a roll-in shower
- These suites are recommended to be booked in advance and will be confirmed based upon availability at time of request and prior to guest arrival.
- Hotel has roll-away beds available, for a local fee and subject to availability.



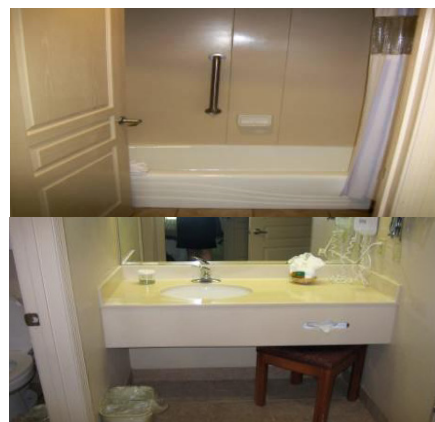
## BATH/SOWER COMBO ACCESSIBLE SUITE

- Suite is considered as a deluxe suite, handicap accessible – bath/shower combo.
- Room Location, Bedding Type & Number:
  - Ground Floor: 103 – One King
  - Second Floor: 202 – One King, 211 – Two Queen
  - Third Floor: 302 – Two Queen
  - Fourth Floor: 402 – Two Queen
  - Fifth Floor: 502 – Two Queen
- 6 inches - Beds/Mattress are situated above ground on a solid metal frame
- 33 ½ inches – Entrance Door Width and Bedroom Door Width
- 27 inches – Height of bed from ground to top of mattress



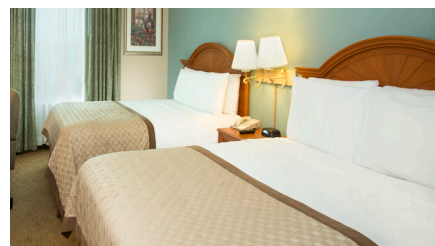
## SUITE BATHROOM

- 32 ¼ inches - Width of Bathroom Entrance Door from Living Space area
- 34 inches – Width of Bathroom Entrance Door from Bedroom
- 15 ¼ inches – Toilet Height from floor to top of seat
- 13 ¾ inches – Bath Tub Height from floor to top of tub
- 33 inches – Sink Height from floor to top of sink surround
- NO – Wheelchair cannot access side of toilet or fit under sink
- YES – Wheelchair can access front of bath tub and toilet
- YES – Wheelchairs can access bathroom and manoeuvre – with assistance.
- YES – Grab rails are present alongside the bath
- NO – Grab rails are not present alongside the toilet
- NO & YES – Bath seat are not a fixture of the bath. However, seats are available upon request and availability.



## ROLL-IN SHOWER ACCESSIBLE SUITE

- Suite is considered as a deluxe suite, handicap accessible – roll-in shower. Suite, Location and Bed Type:
- Ground Floor: 102 – One King & Ground Floor: 111 – Two Queens
- 6 inches - Beds/Mattress are situated above ground on a solid metal frame
- 32 inches – Entrance Door Width and Bedroom Door Width
- 27 inches – Height of bed from ground to top of mattress



## SUITE BATHROOM

- 32 inches - Width of Bathroom Entrance Door from Living Space area Suite Bathroom
- 34 inches – Width of Bathroom Entrance Door from Bedroom
- 17 ¾ inches – Toilet Height from floor to top of seat
- 46 inches – Shower control height
- 34 inches – Sink Height from floor to top of sink surround
- YES – Wheelchair can access side of toilet & fit under sink
- YES – Wheelchairs can access bathroom with full and easy manoeuvrability
- YES – Grab rails are present alongside the toilet and shower bench is permanent



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## STANDARD SUITE

- Deluxe Suites are located on ground up, five (5) floors.
- 34 inches – Width of entrance to suite
- 34 inches – Width of bathroom door
- YES - Hotel has suites located on the ground floor
- Ground floor suites are consider as run of house, deluxe suites – ground floor
- YES – All suites have refrigerators



## SWIMMING POOL

- Swimming pool is accessible through gate, flat, paved surface.
- YES – Pool access has either shallow steps with railing or ladder with grab rails
- No – Pool does not have a hoist to accommodate disabled guests
- YES – Pool area is easy accessible to guests with disabilities



## BREAKFAST & BAR AREA

- Breakfast and bar area is easy accessible via a flat tile or carpeted surface



## FIRE SAFETY

- Hotel staffs are trained in evacuation procedures for guests with disabilities.
- Hotel has one wheelchair on site.

## FACILITIES & STAFF ASSISTANCE FOR DEAF & BLIND

- Hotel staffs are trained on disability awareness.
- YES – Hotels has TDD machines, emergency lighting, Braille, suite door bells and flashers.

## GENERAL SUITE LAYOUT:

1 bedroom, 1 bathroom



2 Bedroom, 2 Bathroom

